JOB OPENING

Field Engineer

Position type  ☑ Permanent  ☐ Fixed-term
            ☐ Internship  ☑ Hourly

Percentage  ☑ Full time 100%  ☐ Part-time:  %

Starting date  March 2020

Location  Lunaphore Technologies SA, EPFL Innovation Park, building A, CH-1015 Lausanne (VD)

Lunaphore Technologies is a young start-up active in the medtech field developing a product based on a microfluidic technology to analyze tissue samples for cancer research and diagnostics. Lunaphore is seeking a highly motivated candidate to join our team and contribute directly to the development and growth of the company.

Summary

We are looking for a Field Engineer to provide on-field support for pre- and post- sales activities strong hands-on and problem-solving skills, ready to join a hard-working team, passionate about taking Lunaphore to the next-level.

Role/Responsibilities

- Support Lunaphore and customers in maintaining and running the setup properly.
- Investigate problems and develop solutions to address them.
- Install the device and train customers to use it.
- Maintain equipment and test it for performance and safety.
- Understand thoroughly all the technical aspects of the product on the hardware side as well as on the application side.
- Run staining assays on the setup for testing protocols.
- Collaborate effectively with the technical team in order to understand and improve the product.
- Identify and keep track of all details and feedbacks at the customer site.
- Communicate effectively customers experience to the team through detailed reports and presentations.
Drive for results by consistently achieving goals and pushing to complete tasks by their deadlines.
This position includes frequent travelling at a short notice.

Required qualifications
- You have an engineering background: Microsystems, Mechanical engineering, Bioengineering or other engineering background allowing you to easily understand the product’s technical specificities.

Required soft skills
- You are hands-on and like to solve problems. You are skilled to manage technical work at the field even with little supervision.
- You are capable to interpret technical issues from descriptions given by the customers.
- You like interacting with people and demonstrate good customer service skills.
- You have the ability to adapt in a constantly changing environment.
- You have the ability to collaborate with others by working in a team, share information with peers and managers.
- You demonstrate critical thinking and analytical skills.
- You demonstrate good organizational skills and attention to detail.
- You like travelling.
- Fluency in oral and written English is a must. Additional language skills including French, German, Italian or Spanish are highly desired.

We offer
- A multidisciplinary industrial project within a young and strongly growing high-tech startup.
- An international working environment with high level of diversity and strong network.
- A highly interactive team with strong personal and technical qualities.

Contact information
If you are interested, please send your application (CV + cover letter and any additional supporting document) electronically to: human.resources@lunaphore.com