

JOB OPENING

Field Engineer

| | | |
|---------------|---|---|
| Position type | <input checked="" type="checkbox"/> Permanent | <input type="checkbox"/> Fixed-term |
| | <input type="checkbox"/> Internship | <input type="checkbox"/> Hourly |
| Percentage | <input checked="" type="checkbox"/> Full time 100% | <input type="checkbox"/> Part-time: % |
| Starting date | March 2020 | |
| Location | Lunaphore Technologies SA, EPFL Innovation Park, building A, CH-1015 Lausanne (VD) | |

Lunaphore Technologies is a young start-up active in the medtech field developing a product based on a microfluidic technology to analyze tissue samples for cancer research and diagnostics. Lunaphore is seeking a highly motivated candidate to join our team and contribute directly to the development and growth of the company.

Summary

We are looking for a Field Engineer to provide on-field support for pre- and post- sales activities strong hands-on and problem-solving skills, ready to join a hard-working team, passionate about taking Lunaphore to the next-level.

Role/Responsibilities

- Support Lunaphore and customers in maintaining and running the setup properly.
- Investigate problems and develop solutions to address them.
- Install the device and train customers to use it.
- Maintain equipment and test it for performance and safety.
- Understand thoroughly all the technical aspects of the product on the hardware side as well as on the application side.
- Run staining assays on the setup for testing protocols.
- Collaborate effectively with the technical team in order to understand and improve the product.
- Identify and keep track of all details and feedbacks at the customer site.
- Communicate effectively customers experience to the team through detailed reports and presentations.

- ✿ Drive for results by consistently achieving goals and pushing to complete tasks by their deadlines.
- ✿ This position includes frequent travelling at a short notice.

Required qualifications

- ✿ You have an engineering background: Microsystems, Mechanical engineering, Bioengineering or other engineering background allowing you to easily understand the product's technical specificities.

Required soft skills

- ✿ You are hands-on and like to solve problems. You are skilled to manage technical work at the field even with little supervision.
- ✿ You are capable to interpret technical issues from descriptions given by the customers.
- ✿ You like interacting with people and demonstrate good customer service skills.
- ✿ You have the ability to adapt in a constantly changing environment.
- ✿ You have the ability to collaborate with others by working in a team, share information with peers and managers.
- ✿ You demonstrate critical thinking and analytical skills.
- ✿ You demonstrate good organizational skills and attention to detail.
- ✿ You like travelling.
- ✿ Fluency in oral and written English is a must. Additional language skills including French, German, Italian or Spanish are highly desired.

We offer

- ✿ A multidisciplinary industrial project within a young and strongly growing high-tech startup.
- ✿ An international working environment with high level of diversity and strong network.
- ✿ A highly interactive team with strong personal and technical qualities.

Contact information

If you are interested, please send your application (CV + cover letter and any additional supporting document) electronically to: human.resources@lunaphore.com